

Operating highlights

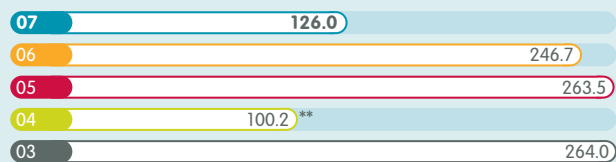
Underlying profit before tax*

£m



Profit before tax

£m



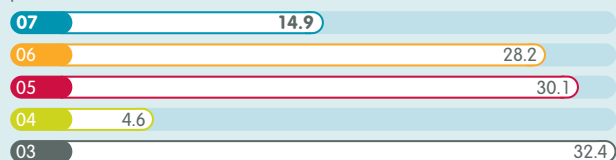
Underlying earnings per share*

pence



Earnings per share

pence



Full year dividend

pence



* A reconciliation of underlying profit before tax and the statutory measure profit before tax is provided in the summary income table on page 16. Figures relating to 2003 are on a UK GAAP basis and 2004-7 are on an IFRS basis.

** Profit before tax including loss on sale of discontinued operations.

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